

Account Security Best Practices

- Be suspicious of any email that comes from someone you do not know personally.
- Never click on any links in a suspicious email.
- Never give social security numbers, account numbers, passwords, or driver's license numbers over the Internet or in an email.
- Safeguard use of credit cards online for purchases. Only buy from businesses you know. When submitting credit card information make sure the website is secure by looking for an “s” on the end of https in the web address line or using the business’s official app.
- Make sure your browser is up-to-date and apply updates as they become available.
- If you receive a suspicious email that says it is from Ohio Valley Bank asking for private information, it is likely not the bank. Contact your nearest branch immediately and verify that it really is from the bank before responding. OVB will never ask you to email your account numbers, social security number, or passwords.
- Sign up for the national Do Not Call Registry, <https://www.donotcall.gov>
- Check your credit report at least once a year.
- As always, pay close attention to your bank statements and financial affairs.

If you feel that you may be a victim of a scam, report it immediately to your local authorities and your financial institution(s).

Please call Ohio Valley Bank at 800-468-6682 or email callcenter@ovbc.com if you have any questions.